

Media Fact Sheet



Overview

- Mission: We Help Make Banking Simple for Montgomery County
- A not-for-profit financial cooperative started 50 years ago (1968)
- Serving members and businesses in Montgomery County, MD

Locations: Montgomery County, MD

- Rockville
- Germantown
- Silver Spring

Leadership

- President and CEO: James H. Norris, III
- Board of Directors: Nine directors are elected by the member-owners
- Supervisory Committee: five committee members elected by the member-owners

Total Membership

- 14,000 members (as of November 2017)

Total Assets

- \$130 million (as of November 2017)

What We Offer

- Full range of financial services, including checking, savings, loans, credit cards, investments, insurance and auto purchasing/brokerage.
- Full range of free online services, including online and mobile banking, bill pay and more.
- CU at Work: Our financial wellness program for corporate partner employees, including on-site financial educational seminars, financial educational webinars, and other financial educational tools.

Branches and ATM Network

We operate three branches (Rockville, Germantown and Silver Spring) plus branch services through online and mobile banking, automated phone banking, and a toll-free service center.

We belong to an extensive shared branching network, which allows members to complete surcharge-free transactions at more than 300,000 ATMs nationwide and 1,800 shared-branch locations.

Corporate Partners / Employer Groups

Many area employers have aligned with MC EFCU, offering their employees the opportunity to join Montgomery County Employees Federal Credit Union and achieve many financial benefits.

Award-Winning Financial Institution



- Retail Mobile Banking Navigator Award

MC EFCU was chosen as one of only 291 top performing financial institutions nationwide—out of more than 7,000 banks and credit unions—to receive the Retail Mobile Banking Navigator Award. The award was announced by FI Navigator, a data analytics firm that evaluated multiple criteria, including mobile app features, such as basic and enhanced banking services, mobile access, payments, fraud management and easy-to-access support and information. The company also analyzed mobile adoption and customer enrollment data, as well as customer satisfaction and impact ratings.

Only 4.2% of all community financial institutions offering a mobile banking application met the award criteria. The extensive research foundation for the Navigator awards is contained in FI Navigator's recently published **Retail Mobile Banking Performance** benchmarking report for banks and credit unions.

Insurance

Deposits are insured to at least \$250,000 by the National Credit Union Administration (NCUA) and backed by the full faith and credit of the U.S. government.

Media Inquiries

Our media relations team can put you in touch with a senior MC EFCU team member to discuss a variety of financial topics including:

- Financial Services Trends
- Digital Banking
- Loan Products (auto loans, credit cards, mortgages, home equity loans, student loans, etc.)
- Deposit Products (checking, savings, certificates, etc.)
- Fraud Prevention and Security
- Interest Rates

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MC EFCU Locations

Germantown

19785 Crystal Rock Dr., Suite 201
Germantown, MD 20874

Lobby hours

M-F: 8 a.m. - 5 p.m.

Saturday: 9 a.m. - 1 p.m.

Drive-through hours

M-Th: 8 a.m. - 5 p.m.

Friday: 8 a.m. - 6 p.m.

Saturday: 9 a.m. - 1 p.m.

Rockville

20 Courthouse Square, Suite 101
Rockville, MD 20850

M-F: 8 a.m. - 5 p.m.

Saturday: Closed

Silver Spring

8380 Colesville Rd., Suite 200
Silver Spring, MD 20910

M-F: 8 a.m. - 5 p.m.

Saturday: 9 a.m. - 1 p.m.

